

Practice Area

The areas the practice covers are as follows:

Wickersley, Bramley, Sunnyside, Ravenfield, Listerdale, Whiston, Moorgate, Broom and Herringthorpe.

How to Register

Visit the practice and complete a registration form. Please bring along photographic ID and proof of your address. Please ask if you require help in completing the form.

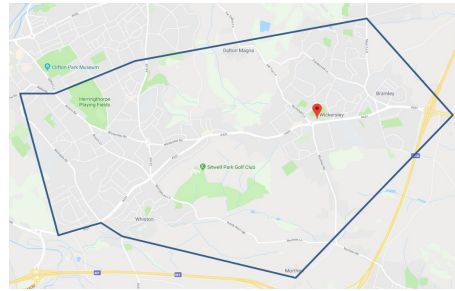
You will then be given the opportunity to see the Health Care Assistant for a health check.

When you register as a patient with the practice you will be given a named GP responsible for overseeing your care, but you are able to see any GP for your appointments.

Repeat Prescriptions

All our repeat prescribing is now processed through our computer system. We require at least 48 hours to process your prescription. You may request your prescription by using one of the following routes:

- Leave a request note in the wooden box situated in the waiting area.
- Post your request through the external letterbox by the main entrance door to the building.
- Post your request via the postal system.
- Telephone requests are only available to our elderly and house bound patients who rely on this service. Monday – Friday 10.00 – 12.00 pm.
- Online



Online Access

Patients can now Book Appointments and request Repeat Prescriptions Online, if you wish to do this please ask reception for a registration form. We are also able to send your prescription straight to the pharmacy of your choice (conditions apply). Please ask at reception for more information.

Removal from the Practice

We try to treat all our patients with the dignity and respect they deserve and we would expect that our patients treat the employees at the practice in the same way.

If the practice feels that the relationship between the patient and the practice has broken down we reserve the rights to remove you as a patient. Should this need occur we would notify you and Primary Care Support England in writing of our decision to remove a patient and the reason the practice chose to follow

Dr P Clarke & Partners

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Rotherham, South Yorkshire, S66 2JQ
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Tel: 01709 543177 Fax: 01709 702470



Doctors

Dr P J Clarke (Male)
MB ChB (Sheffield 1983) MRCGP FP Cert

Dr H Edwards (Female)
MB ChB (Sheffield 2000) MRCGP FP Cert

Dr S V Reddy (Male)
MB ChB (Leicester 1996) MRCP MRCGP
DFFP

Dr L Oughton (Male)
MB ChB (Hons) (Leeds 2009) BMedSci
(Hons) MRCGP DFSRH

About us

Wickersley Health Centre is situated on Poplar Glade, which is immediately adjacent to the main Wickersley roundabout at the crossroads of Bawtry Road and Morthen Road.

The health centre has excellent parking facilities and disabled access, the whole building is on one level.

As well as 4 GP's the Practice has 3 Nurses, one Healthcare Assistant (HCA) and one apprentice HCA supported by a small team of Medical Receptionists and Administrators.

Please see inside for the services we deliver.

Dr Clarke & Partners is a GP Practice that trades as a Partnership (not Limited) and provides NHS Services under contract from Rotherham Clinical Commissioning Group

OPENING HOURS

Monday	8.00 am – 6.30 pm
Tuesday	8.00 am – 6.30 pm
Wednesday	8.00 am – 6.30 pm
Thursday	8.00 am – 6.30 pm
Friday	8.00 am – 6.30 pm

Extended Hours Hub Cover

Weekdays 6:30pm until 8pm and weekend mornings there are routing GP appointments available at hubs based at Broom Lane, Kimberworth Park, Dinnington and Dalton. Please ask our receptionists for more details.

Emergency Out Of Hours Cover

In you have an urgent condition which occurs outside the practice's opening hours, you may follow one of the following routes:

1. For the out of hours service ring NHS 111, who provide telephone health advice on **111**.
2. Visit the Urgent Care Centre at Rotherham General Hospital.
3. Dial **999** - in absolute emergency.

Closures

The practice closes one Thursday afternoon per month from 12 noon for staff training, the dates can be found on our website or in the practice.

Making Appointments

Appointments can be made in person at the practice, over the phone or online (registration is required). We have a range of appointments available (including telephone consultations) in advance and on the day. If you cannot keep or no longer need your appointment please let us know so that it can offered to someone else

Home Visits

Home visits are available for patients who are housebound, please try to ring before 10am to request a visit. It is always better if you can make it to surgery as the best and safest place for consultations is in a properly equipped surgery with access to nursing aid and diagnostic equipment if necessary

Services We Provide

Aural Care

We can provide ear irrigation to help patients who have a build up of wax in their ears

Asthma

Annual reviews are offered to all patients with asthma. We work with children with asthma to formulate a care plan which they can use at home and at school

Baby Clinic

Baby clinics are held every week to enable parents to attend and have their child vaccinated in line with national guidance

Chronic Obstructive Pulmonary Diseases (COPD)

We can diagnose and treat COPD as well as providing an annual review and a flu vaccination for those patients wishing to have one

Cryotherapy

Sometimes known as cold therapy, is the local or general use of low temperatures in medical therapy. Cryotherapy may be used to treat a variety of tissue lesions.

Dressings

Longstanding wounds that need regularly redressing can be done here in practice either by the nurse or in conjunction with the District Nursing team

Electrocardiogram (ECG)

An electrocardiogram (*ECG*) is a simple test that can be used to check your heart's rhythm and electrical activity. These are performed by our HCA's.

Injections / Immunisations

The practice has a walk in **B12** clinic twice a week. We also provide one off (Shingles and Pneumonia) and seasonal (Influenza) vaccinations to those patients that are eligible

New Patient Checks

We encourage all new patients to have a new patient check. These checks are carried out by the Health Care Assistant. This service is completely free and takes about 20 minutes. The purpose of the check is to find out about any existing problems for which you are receiving treatment, and also, to help you live a healthy lifestyle.

Phlebotomy

The practice provides phlebotomy services for the purpose of taking bloods for tests and investigations the GP feels are necessary. These sessions are in a morning to allow patients to fast if needed and due to the laboratories staffing levels.

Smears (Cervical Screening)

The aim of the NHS Cervical Screening Programme is to reduce the number of women who develop cervical cancer and reduce the number who die from it.

All women who are registered with a GP are invited for cervical screening:

- **aged 25 to 49** – every 3 years
- **aged 50 to 64** – every 5 years
- **over 65** – only women who have recently had abnormal tests

Travel Vaccinations

The practice provides travel vaccines that are available on the NHS. Other travel vaccines are available and providing these is classed as Private (non NHS) Work which we have chosen not to undertake. These vaccines are available at local private travel clinics

Over 75 Health Checks

Patients over 75 are eligible and invited to attend for an annual health review. The aim is to identify any health issues or potential health issues and provide a patient held care plan which should:

- Improve self-care for patients
- Improve the quality of care for older people
- Facilitate improved quality and co-ordination of care in the community
- Reduce the unnecessary use of secondary care services

Long Term Condition Checks

These are based on the same principle as the over 75 checks but are aimed at any patient with an increased risk of hospital admission based on their history and medical conditions

Other Services in the Practice

Midwife

Once a week the midwife sees pregnant ladies who are patients at the practice

Talking Therapies

Talking therapy is a series of one to one sessions for patients who may be suffering with stress or anxiety

Physiotherapist First Contact

Patients are now able to have a Physio assessment without having to use a GP appointment first to be referred. To do this you will have to inform our receptionists of the nature of your problem so they can book you in. The Physio will assess your complaint and either refer you on to the physiotherapy team or give you advice and a home management plan. They are also able to arrange appropriate medications and sick notes if needed.

Training

At present we are not involved in the teaching or training of Health Care Professionals

Making a complaint, comment or suggestion

You may not always be happy with your experience at the practice and may wish to make a complaint, comment or suggestion regarding what has worked well or what hasn't. Any complaint will be investigated and the outcomes fed back to the patient. As a practice we try to use all feedback, positive or negative, as an opportunity to keep improving on the services we provide.